

How'd We Do?

March 2015

COUNCIL TREE LIBRARY

1. Library is great and would be greater if NOT for all the office only parking. We use to come to this library all the time but NOW it is impossible to park to come to this library. I make 1 drive through to park and end up not coming to the library if I can't find somewhere on the 1st drive through. Today my young kids had to walk from the other side of the bldg. to park & come here. Not safe! Fix this problem! If customers can't park over the office staff – stores here loose business! I can't park I shop elsewhere – where I can park! Your mall is loosing business in droves now due to this! *No contact information provided.*
2. I would love to see the library covered in signs reminding patrons to walk, speak in a hushed tone, etc. Also, I know it's not easy but if the librarians could address misbehavior directly with children – maybe it's too late for the parents to learn. The noise and activity level in the library is disruptive and, in my opinion, demonstrates disrespect for libraries and their patrons. *RESPONSE: Currie emailed patron. Let Cynthia know if you would like a copy.*
3. Parking is inadequate - spent 15 min looking for a space. *RESPONSE: Currie shared this with FRV General Manager.*
4. Please consider the *New Yorker* magazine to be included in your magazine section. *RESPONSE: Currie emailed patron. Let Cynthia know if you would like a copy.*
5. Thanks for all the help you provided in locating all 30 something of the Windslow series. I read every last one!

HARMONY LIBRARY

6. Many people in the library work together and have quiet conversations so as not to bother others. But more than occasionally, two people will have a loud extended conversation that can be heard throughout the study/reading area. When this occurs (and it's obvious when it does), it would be appreciated if library staff would politely ask the parties to whisper and not disturb all the other people who are trying to concentrate. Thanks. I really do like this library and staff. *RESPONSE: Ken emailed patron. Let Cynthia know if you would like a copy.*
7. NYPL – New York Public Library – has a program where, if children accumulate fines on their library account, they can come in to the library and read for an hour, it will knock off 25 cents off their fines. 1 hour = 25 cents – parents and kids alike LOVED this program. Can we get one here? *No contact information provided.*
8. Wonderful! *No contact information provided.*
9. FROM SAME PATRON on different days: a) Parking situation is NOT good for tax paying folks that enjoy this library. Please fix the problem. b) Once again, NO PARKING for folks using the library.
10. I find it interesting that while students were on Spring Break the parking lot was empty for the week. Now they are back – there are NO parking spots. Clearly students use library lot and library patrons must fend for themselves. Can anything be done to resolve this problem *No contact information provided.*

11. (Council Tree yesterday and Harmony today boxes checked) I always enjoy coming to the library. But I have noticed that people, (including library personnel) speak loudly. I tend to be at the library to study. It's difficult to read and concentrate when conversations are going on around me. When I was a kid we were always told to whisper in the library and I wish that was still the case. *(NO RESPONSE NEEDED box checked.)*
12. The library staff are both helpful and friendly. Thank you for having such great staff members such as Abonesh and Gail. *(NO RESPONSE NEEDED box checked.)*

OLD TOWN LIBRARY

13. Thank you for letting us use your large meeting room last minute. We appreciate that you opened early so that we could have a space to meet. Vicky is so sweet and helpful and we were all instantly in a good mood when we saw her smiling face first thing in the morning. Than you Old Town Library and Vicky! *(NO RESPONSE NEEDED box checked.)*
14. I ♥ this library
15. I'm really enjoying Hoopla digital library. Thanks for getting that. Prospector is also awesome. I wish there were areas in the library as comfy as the "teen area" for us older folks. *(NO RESPONSE NEEDED box checked.)*
16. Parking! Parking anytime around story times for children is a major issue – it's usually impossible to find a space anywhere around Library Park during these times – which are frequent! It causes one to feel unwelcome at our library, as if in these frequent and extended periods the library is only for kids and their parents. Once solution – make Oak St, or perhaps all 4 streets around library, 1 or 2 hour parking (library staff would receive all-day permits). I know the city govt would have to enact this change, but please work with them to make something like this happen. *RESPONSE: Jean emailed patron. Let Cynthia know if you would like a copy.*
17. Please have a map of the library inside the entrance, facing the doors. Thanks *RESPONSE: Jean emailed patron. Let Cynthia know if you would like a copy.*

OTHER

18. Your movie (DVD) specialist needs to review *Dogtooth*. Why does your library have it? Please tell me. I like a good porno DVD but this stinks – child f---ing, horrible family relationships, dull, dull, dull plot?? You can do better & library folk do not need to waste their time with it. * Otherwise, you have a great lib that brightens my day. *RESPONSE: Tova emailed patron. Let Cynthia know if you would like a copy.*
19. Glad you have the suggest a purchase form – but can you include a comment section like this one. I just suggested a book to order that is already owned by the library. It would be nice to explain why I suggested that and not be thought to have missed it. In this case – the current library book is 6 editions out of date so it is time to get a new edition. Thanks! You guys are great. *RESPONSE: Tova emailed patron. Let Cynthia know if you would like a copy.*

20. I recently watched a Library Blu-ray disk that was damaged (or maybe just needs a good cleaning), and I'm not sure of the best way to notify you. In the past, I have sometimes put a note inside the case, but I don't know if you ever see it. Some of the Prospector library disks that I have borrowed include a "sticky note" inside the DVD case for the customer to report any damage. This seems like a great idea, and something that you might want to consider implementing. *RESPONSE: Tova emailed patron. Let Cynthia know if you would like a copy.*

The following HWD forms/comments were turned in following the community event re: fracking held on February 20:

21. Really well done!!! The presenters were all very knowledgeable and had a very clear presentation, kept it simple for the layperson. It was well attended, more events like this would be good. Obviously the community is very interested. Maybe have a rep from the gvmt and a rep from an oil company/natural gas company?
22. The science behind the environmental impacts of hydraulic fracturing I thought that the presentations were much less biased than I was afraid they would be.
23. Great information presented tonight by the CSU professors. Presented at the right level of understanding for the audience. Much appreciated that this talk was provided for us! Timely info that has been on many of our minds recently. Thank you to library staff and professors for their time!!!
24. Excellent presentation. Scientific discussion of oil and gas, fracking in particular. More time for Q & A.
25. Excellent presentations and well organized. More time for Q & A. we need more community programs like this.
26. Very informative, professional attitude, great information.
27. Enjoyed presentation by professors; would enjoy more such presentations at the library. Thank you .
28. Great session! Presenters were good and the 2 lovely lady library personnel managed it well. There were also good questions from the audience and good answers. Thank you all!
29. Much more prof and up-to-date than I thought it would be. I still have a lot to understand but it was a good start!
30. Good choice/combination of presenters. Thank you!
31. Great! Stay open longer to allow more questions!
32. You are INDUSTRY
33. Fracking – great, informative and an interesting. Thank you
34. Well done; very informative panel. Extremely unfortunate public segment of question and answer cut off prematurely. I had been looking forward to the audience's thoughts and questions on the issue. Would like to see more community topics addressed and presented in this format!

Dear Staff and Volunteers at Poudre
Library Community Office,

Thank you for all you do, all the
heart and hardwork you put into
making our community an amazing
place to live. We appreciate you
and are honored to partner with you.

The RSVP Team
at
Volunteers of America

Langren, Cynthia

From: Johanna Ulloa
Sent: Monday, March 23, 2015 2:11 PM
To: Langren, Cynthia
Subject: FW: THANK YOU!!

Another How do form for us!!!

From: Petty, Martha - HAR [<mailto:mpetty@psdschools.org>]
Sent: Monday, March 23, 2015 11:31 AM
To: Johanna Ulloa
Cc: Bustos, Laura - HAR
Subject: THANK YOU!!

Dear Johanna,

The kids LOVED using the iPads for Augmented Reality today. Thank you so much for coming to Harris and for sharing that with them. They were able to explain it thoroughly to their teacher who was fascinated. One of the students pointed out that COLAR Mix is misspelled because the AR stands for augmented reality. So cool! I would be interested in learning more about it and what they could do with AR beyond this app.

Mil gracias!

Martha

Martha Petty
Harris Bilingual Elementary School
501 E. Elizabeth Street
Fort Collins, CO 80524

(970) 488-5237

State Representative
JOANN GINAL
Colorado State Capitol
200 East Colfax Avenue, Room 307
Denver, Colorado 80203
Office: 303-866-4569
E-mail:joann.ginal.house@state.co.us



Vice Chair:
Health, Insurance, &
Environment Committee
Member:
Agriculture, Livestock &
Natural Committee
Public Health Care & Human
Services Committee

COLORADO
HOUSE OF REPRESENTATIVES

State Capitol
Denver
80203

Holly Carroll
301 E. Olive St.
Fort Collins, CO 80524

March 26, 15

Dear Holly,

It was wonderful to meet you last week at the Capitol and discuss the outstanding library system we have in Fort Collins. Poudre River Library District provides so many great resources to our community. Poudre Libraries have always provided a great meeting space for community dialogue for our monthly legislative forums, and I am very appreciative for this. I cannot thank you enough for all your hard work in your role as Executive Director. Please feel free to reach out should there be anything you would like to discuss.

Warm regards,

A handwritten signature in black ink, appearing to read "Joann Ginal". The signature is fluid and cursive, written over a light blue circular stamp.

Joann Ginal
Colorado State Representative
House District 52