

How'd We Do?

July 2015

OLD TOWN LIBRARY

1. Table outside front of library where I wrote this tabletop so hot (in sun) burned my hand to write this. *No contact information provided.*
2. I know you had nothing to do with it but what a waste. You took out one wooden bench – cool summer, warm winter. Put in metal benches no one uses! Metal cold winter hot summer – none in shade under trees. Idiot city planners! *No contact information provided.*
3. Hello Amy, I had a great time yesterday at the Minecraft for 3-5 grades. Thank you for always putting together the most engaging and educational events for kids. We LOVE them! Will there be a waitlist for the August 10th class? I see its already full!!! If so, please place my son on it.

COUNCIL TREE LIBRARY

4. When I was in the Council Tree Library recently, I found it to be more user friendly when it came to display of new books than the display at Harmony. The long shelves were a real plus. *No contact information provided.*
5. Very wonderful help I received. I am from out of town visiting. Thank you so much! *NO RESPONSE needed box checked.*
6. GREAT! 😊 *No contact information provided.*
7. You guys do a really good (job). I like your books. *No contact information provided.*
8. Regarding rm 211 study A: it would be SUPER if u can put a signup paper on the door (like there is in downtown library so that groups of 2 or more can sign up to use it and have priority. Unfortunately, it is often used by 'single' persons when I come to use the room with a friend or two. *NO RESPONSE needed box checked.*
9. I often come to the library and super bummed they made 1 of the 2 study rooms now an office. This only leaves 1 room now which makes it hard to get. Also when outside of the room we try to stay quiet but the room allows us to talk when studying. I sure hope you reconsider and move that room back to a study room. Thanks. *No contact information provided.*
10. Today's experience to get some DVDs at Council Tree was extraordinary! The staff is good, courteous and efficient. However, the online search filter is dysfunctional; as it incorrectly directed me to Council Tree for 4 separate DVDs which are actually located at Harmony i.e. the search filter is NOT RELIABLE. Also, I found 3 DVDs incorrectly shelved in the TV series shelf when they should have been shelved in the feature film DVD collection. Also, a nice Council Tree staff person confessed that the online search filter has been

dysfunctional for MONTHS. Finally, one of the film DVDs was admitted as MISSING, only after I persisted in requesting a search. *RESPONSE: Circulation Supervisor Chris Cortez emailed a response to the patron. Let Cynthia know if you would like a copy.*

11. You guys used to be open until 10 p.m. some nights. Frustrating that there's nowhere in this town where wifi is available after 9 p.m. *No contact information provided. (NOTE: Council Tree has always had the same operating hours: Mon – Sat 10 a.m. – 9 p.m. and Sun 12 – 6 p.m.)*
12. We suggest that instead of just 2 hours maybe add 3? (Referring to computer time submitted by a teen patron.)
13. It would be cool if the website had a link that showed all of the “Here and Now” books currently on the shelf. *Response: See attached response from Currie.*

HARMONY LIBRARY

None

OTHER

14. Having the close proximity to the different computer companies, it would seem that you all would have a good selection of books on basic/fundamental pc circuits and whatnot. I recommend something on ardvins (sp?). A more classic text is also the one by the authors Mano & Kime titled... Computer Engineering. *RESPONSE: Becky S. responded to the patron. Let Cynthia know if you would like a copy.*

Langren, Cynthia

From: Meyer, Currie
Sent: Monday, July 20, 2015 8:31 PM
To: 'jimklein94610@netzero.net'
Subject: Comment for Council Tree Library

Jim,

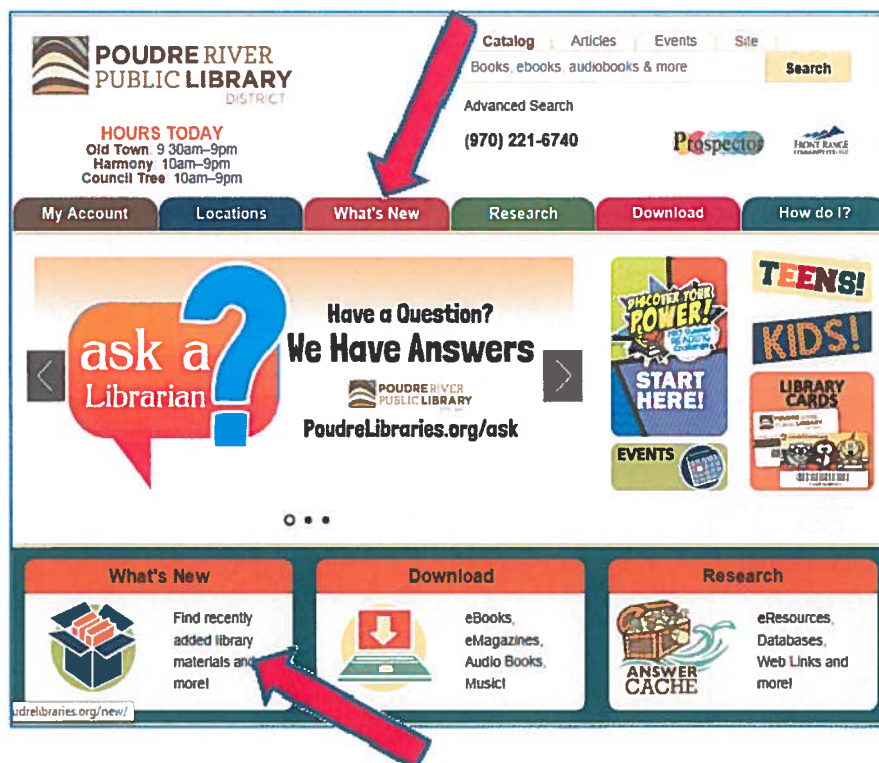
Thank you for your recent comment for Council Tree Library:

It would be cool if the website had a link that showed all of the "Here and Now" books currently on the shelf.

Good news, Jim! You can find all of the Here and Now books currently available at any of our branches by using the "Refine by:" tool in our web-based catalog.

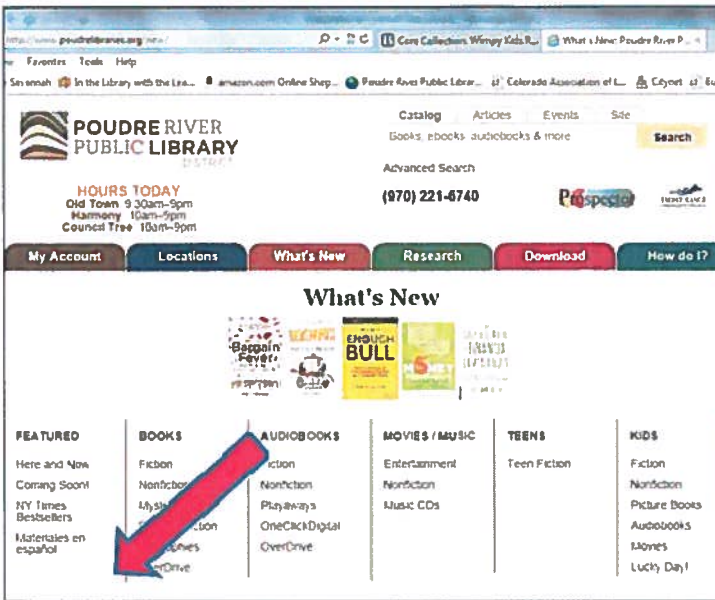
Here's how:

From the homepage, www.poudrelibraries.org, click on the orange "What's New" tab:

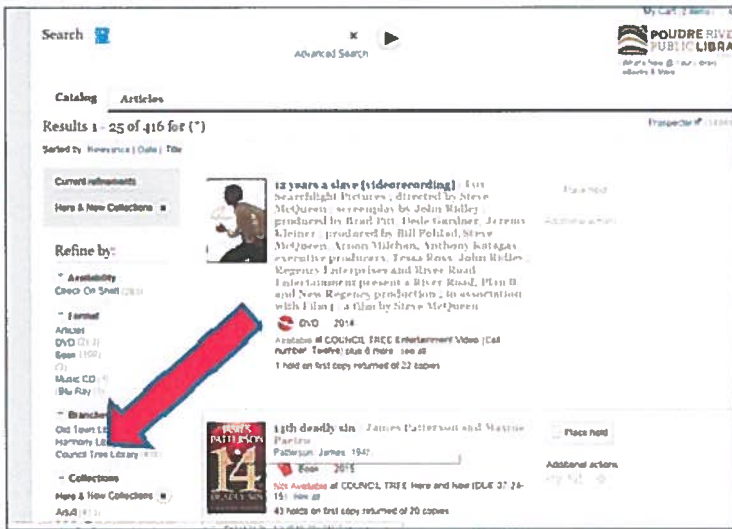


You can also click here, on the "What's New" link. It does the same thing as clicking on the "What's New" tab.

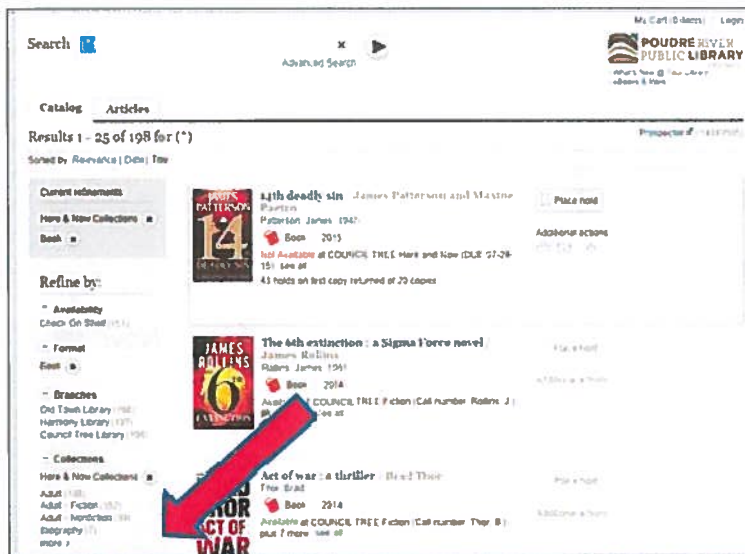
Then, click on the "Here and Now" link:



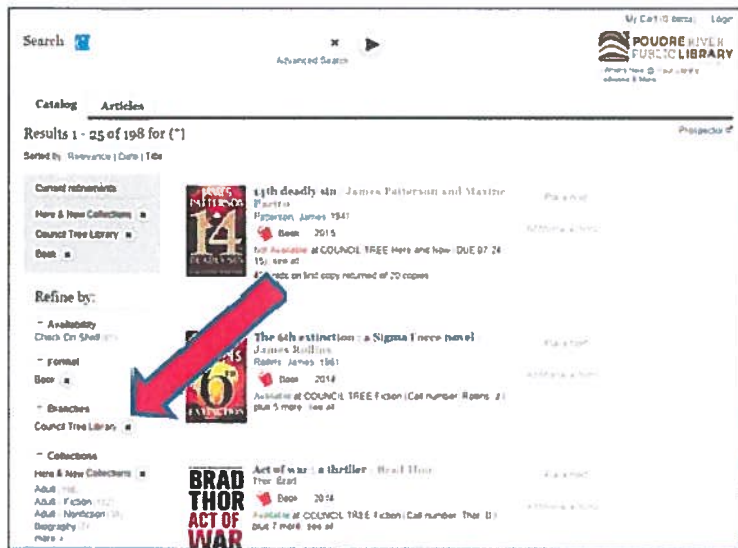
Then, in the right-hand "Refine by:" column, under "Format" click on "Book":



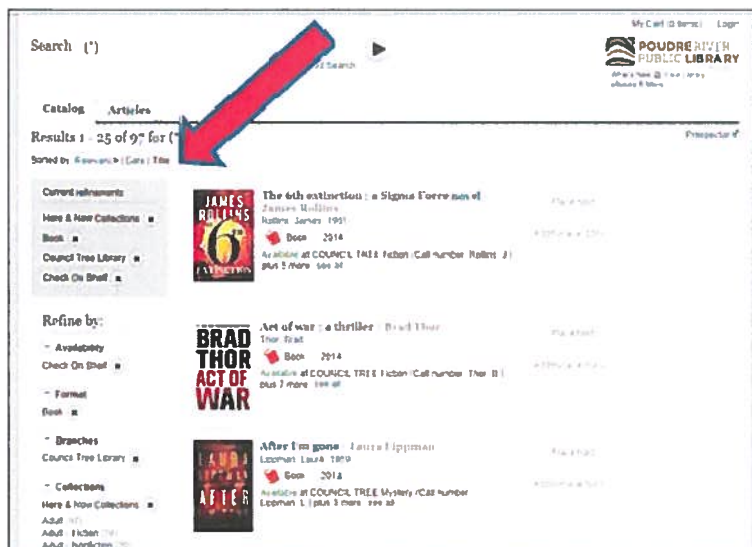
Next, under "Branches", click on "Council Tree Library":



Finally, click on "Check on shelf":



And, you can see that as of this minute, CTL has 97 book titles available on its Here and Now shelf:



I hope my directions help you find exactly what you are looking for. The "Refine by" column is very handy in narrowing any search, as you can see. If you'd like to see this done in person, feel free to ask any staff member at CTL for a demonstration. We're always happy to help you use the library more easily and efficiently!

Regards,

Currie Meyer, MLS
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970-416-2799 F

I am currently reading The Boston Girl by Anita Diamont