

# **June 2016**

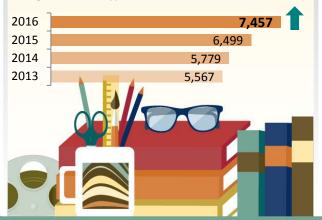
### **Breaking Records!**

On Tuesday, May 31, 1,653 people visited Council Tree Library! This is a record for number of people visiting CTL in a single day, with the exception of opening day in March, 2009, when over 3,000 people visited. Previous records were June 16, 2015, with 1,576 visitors, and June 2, 2015, with 1,557 visitors.

 Summer Reading Challenge registration surpassed the 2015 registration total of 6,585 participants on June 21st. As of July 6th, the total registration equals 7,597.

The number of patron interactions tracked during the June DART week went **up 14.7**% from June 2015.

#### June DART Week - Patron Transactions



### **INNOVATE and SERVE**

### **CARDHOLDERS**



1,433 New in June

> 158,785 Current

### HOLDS PLACED



32.714 In June

100,485 Year-to-date

#### COMPUTER USAGE



14,268 WiFi use in June

14.858 Library computer users in June

#### DOOR TRAFFIC



9,217 Monthly average/day

> 96,511 June Total

### **BOOKS & MATERIALS**

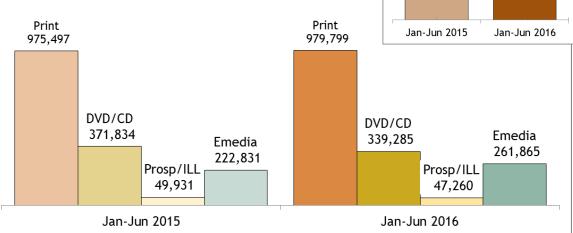
4.258 Items added in May

423,101

Current number of items in the collection

## Type of checkout 16% 14% 84% ■eMedia items ■ Physical items Jan-Jun 2015 Jan-Jun 2016





#### **LEARN and ENGAGE**

#### DATABASE USAGE



14,858 In June

#### **PROGRAMS**



**256** Programs held in May

**10,283** People in attendance

### SOCIAL MEDIA



Instagram is our fastest growing channel with a 3.8% follower growth rate in June

#### **VOLUNTEERS**



186 Volunteers 1410 Hours In June

### Visit with a lawyer, virtually

The library has joined other libraries across the state to provide *Colorado Access to Justice's Virtual Pro Se Clinics* (VPCs). The free clinics are hosted at Old Town Library. They cover all civil issues, including property law, probate, family law, collections, foreclosures, landlord/tenant matters, appeals, protection orders, and veterans' benefits. Volunteer attorneys answer questions, help fill out forms, and explain the process and procedure for civil litigation so that people can learn to represent themselves in court proceedings.

A 2009 study found that courts providing oneon-one interaction with self-represented litigants before their court date saved:

- at least one hearing per case
- 5 to 15 minutes of hearing time for every hearing held in each case
- 1.0 to 1.5 hours of court staff time at the front counter

The clinics started in February 2016 and are the first Friday of every month. Each clinic provides 6 -15 minute appointments. As of the end of June, 93% of appointments have been used.

This is not *pro bono* representation, and the attorney's discussion with patrons about process and procedure does not constitute legal representation or legal advice.

"I will often visit with people while they wait their turn to speak with the lawyer. Before they go in they are clearly stressed and anxious. After their 15 minute appointment, they are all smiles and thank me profusely." from a staff member

"I just came from social services and didn't understand what I should do next. Talking with Ric was very helpful. Thank you for having this available!" - from a patron

#### Spreading the word - Car Repair Help

Repair manuals are available in *Auto Repair Reference Center* and *ALLDATA Auto Repair* databases. The Communications Department created 300 flyers to be distributed at the Old Town Car Show in May. Spreading the word helped increase use over last year.

#### ALLDATA Repair

May/June

2016

May/June

2015



#### **Auto Repair Center**



