

Mission Statement:

We enrich our community by providing universal access to resources for knowledge, innovation, and enjoyment.

3 Focus Areas:

Focus Areas are guideposts and roadmaps. They are outward facing and not focused on daily operations. They are strategic enough to be meaningful while allowing us the flexibility to be nimble as our community grows and changes.

Learn & Discover –

We are the local source for lifelong, informal learning to support our expanding community's need for informed, engaged, and empowered residents. We provide resources to support critical literacies including early learning, digital literacy, civic literacy, and others. We provide programming, collections, and other tools that enable our residents to fully participate in the world around them.

- Explore omni-channel customer experience models (Master Plan Document - MP, p16)
- Increase the library materials budget percentage to support a community of readers and consumers of quality information (MP, p27)
- Develop programming for targeted demographic literacy needs such as tweens, young adults, and seniors (MP, p26)
- Create programs that support digital literacy and showcase new and emerging technologies (MP, p19)

Meet & Collaborate –

We are a catalyst for positive social interactions. We provide inclusive, welcoming spaces to bring together a growing and diverse community. Our libraries are safe and trusted destinations that anchor the community. We build collaborative partnerships with local organizations, businesses, and nonprofits that allow us to provide service in alternative ways.

- Provide the social infrastructure to serve as a catalyst for social inclusion to marginalized communities
- Rebalance the interiors of Harmony Library and Old Town Library to provide expanded space for people and programs (MP, p4 and p45-47)
- Prioritize underserved areas of the community through innovative service options such as storefront, sprinter van, and embedded libraries (MP, p59-62)
- Provide or coordinate space for maker spaces, creation, co-creation, and creative pursuits (MP, p19 and p22)
- Create flexible, adaptable spaces for nimble and efficient responses to community needs (MP, p20)

Reimagine The Future –

We anticipate the growing needs of our community and seek to appropriately align our resources. We recognize that the current need for library service in our District outweighs our funding and choose to foster a culture of possibility. We pursue efficiency, sustainability, and creativity in our operations. We are on a mission to prove to the community that we are good stewards of our resources.

- Explore options, including co-location, to consolidate administrative and operations services into a right-sized facility that can accommodate future growth (MP, p4 and p38)
- Explore expansion opportunities within the Council Tree Library service area (MP, p37 and p43)
- Monitor population growth in the northeast service area and pursue plans to operate a small-scale store front while preparing for a larger footprint (MP, p50)
- Explore staff re-organizations to concentrate on focused, relevant programming and efficient operations
- Examine vendor relationships for technology, accounting, and human resources to allow for more efficient and agile service (MP, p55)