

HOW'D WE DO?

JANUARY 2022

1. CTL: I love these (take & make) Thank you for your creativity and community focus. Easy time fillers or distractors or craft but unique and fun. I, an adult, want to do them too – but the kids are entertained 😊
2. OTL: I love coming here all the time. I love getting books. It always has what I need.
3. Collections: Suggestion: Hello; I'd like to bring to your attention that the binge watch set of DVDs called 800 Words only has 21 days allocated to it. Since each individual season of this series has 21 days allocated to it, I think the 21 days allocated to the binge watch set (which has about 6 seasons in it) must have been made in error. Please correct, if possible. *RESPONSE from Collections Manager: The 3-week check out is correct. The binge watch sets are different than the individual seasons. They give viewers a different option for watching a show. The complete series is package together so that you can 'binge' it during a certain time period. Because 800 Words has 3 seasons, it was given a 3 week check out. We also have binge watch television sets that check out for 6 weeks and movie collections that check out for one week. Thank you for taking the time to send in your comment. Please let me know if I can answer any further questions about the collection.*
4. OTL: I've long been a fan of our library system and used to stop in at the Old Town branch once a week to stock up on reading matter. We're so lucky to have such a superb system and such wonderful staff here! My vision has deteriorated and I now no longer drive. But I get audiobooks through Libby that I so enjoy! Thank you so much! Keep up the good work!
5. CT for Linda: The gentleman you helped with Libby last night came in this morning and raved about the help that you gave him, and said he was able to get on our website to use Libby and put books on his kindle when he got home no problem. He also said while he was on the website he saw that we would have masks this morning so that was very good timing too.
6. OTL: Mari at the front desk got me set up with a new library card. She is friendly, welcoming, and helpful.
7. OTL: I love the library and it's so wonderful to be back and able to browse. Thank you for all the amazing and community-building and sustaining work you all do.
8. OTL: Joel helped not only me out today but several others. You could tell by the comments people made after his help, Joel is 10+. Deserves a raise. Great asset to library staff. 😊
9. OTL: Can a PEO chapter of about 30-40 women come for a guided tour of Old Town Library – or a program on plan for future library? PEO is a philanthropic Educational Organization that awards scholarships to women. There are ten chapters in Fort Collins. *RESPONSE: Library manager contacted group to schedule a tour.*