

### **GOAL 1: Improve the Customer Experience in our Physical & Digital Spaces**

- Installed new exterior signs at Old Town and Council Tree Libraries
- Launched new library card designs for customers
- Obtained key funding to enhance the mobile library collection
  - Lois Lenski Covey grant
  - Kiwanis Club donation for books and materials by Rafael Lopez

### **GOAL 2: Expand Places Where People Connect with the Library**

- Sponsored and participated in Fort Collins Comic Con, an annual weekend-long event celebrating comics, pop culture, and all things geeky. This year's attendance was more than 3,000. Library staff shared info about programs and services, signed up new cardholders, and gave away free books
- Obtained funding from Neighborhoods United for Outreach's "Ready to Read with Evie / Listos para leer con Evie" kits
- Registered first student to officially start the Career Online High School program to earn a high school diploma

### **GOAL 3: Develop & Expand Strategic Partnerships**

- Obtained social services recovery grant from City of Fort Collins to add youth from the Bernalillo County judicial diversion program to the IMAGINANTES program
- Scheduled Fort Collins Police HOPE Officers to attend Old Town staff meeting to discuss outreach and coordinated responses for people experiencing homelessness
- Scheduled QPR (Question, Persuade, Refer) Suicide Prevention and De-Escalation and Crisis Prevention training in October with SummitStone Health Partners

### **GOAL 4: Build Opportunities for Staff Development & Engagement**

- Staff Day Friday, August 11, at Harmony Library/FRCC Campus. Learning activities included:
  - EDI at the Library
  - From Awareness to Understanding: A Journey into Disability-Inclusive Libraries with Arc of Larimer County
  - Everything you wanted to know about teens in the Library but were too afraid to ask with Jace Long, Jenny Thurman, and Miranda West
  - Trust and Rebuilding Trust with Preethi Fernando
  - Passion, Purpose & Politics: The Role of the Library in 2023 with Jamie LaRue

## **GOAL 5: Create & Implement Key Metrics and Tracking**

- Started staffing level analysis to project staffing costs for new locations.

## **GOAL 6: Uphold Intellectual Freedom & Democracy**

- Jamie LaRue, award-winning public library advocate, longtime director of Douglas County Libraries, recent director of the ALA's Office of Intellectual Freedom, and current director of the Garfield County Libraries, shared stories of intellectual freedom challenges and lessons learned.
- Planning for Banned Books Week, October 1 – 7.

## **Other Projects and Programs:**

- Wrapped up the 2023 Summer Reading Challenge: All Together Now / Todos juntos ahora. Thank you to this year's program sponsors: Poudre River Friends of the Library, The Youth Clinic, and Kids First Dental.

## **Media coverage in August included:**

- "Are you a good listener? Weigh in with Coloradoan Conversations and The Scoop," *Coloradoan*, <https://www.coloradoan.com/story/opinion/2023/08/10/are-you-a-good-listener-weigh-in-with-coloradoan-conversations/70568501007/>



*Tova and Erin sharing stories of book challenges at Staff Day, August 2023*



*New exterior sign installation at Council Tree*

**How'd we do? Customer Comments:**

*"Just a quick thank you to your acquisitions team! In the last couple months I have requested the library to purchase two different books that were not in the system or available via Prospector. Both were purchased by the library and my requested hold fulfilled. The most recent --Fighting in the dark: naval combat at night-- was a great read with much new information that I have never read before. Thank you again."*

*"Need DRIVE-UP book drop at Harmony!"*

*"I love it. I like to come here to Old Town Library."*

*"The new logo is terrible!"*

Thank  
you



As a long Time Summer Reading Program/Challenge Participant I want to use this opportunity to thank you for what you do for the community every summer. Making sure that all age groups are included and welcome.

I appreciate the small (and not so small) incentives that are offered for signing up and participating. I still use the water bottle from several years back as my "go to" water bottle and am looking forward to the canvas bag. It would often become a family outing to use various of the coupons over the years (going to pick out a free plant was a favorite).

I have enjoyed the bingo. It has pushed me to do things I wouldn't normally do (like this card) and reminded me of other things I enjoy

but don't often make the time for (like stargazing).

I do like the change from number of hours to number of days read. It is very easy to lose track of time while reading but fairly easy to know if you read today or not. However, I did find once I hit day 25 I stopped reading. Maybe offering something akin to "Readers to the Rescue" again would help.

Once again, Thank you for all that you do!

