

How'd We Do? September 2020

1. Submitted by an Answer Center staff member re Council Tree Library staff - I just got a call from Jude, she wanted me to tell you girls "Thank you" for bringing her books down. She is so thankful for each of you and appreciates all your hard work.
2. For CTL - I listened to Sara Nesbitt's lecture tonight, Thurs, 9/10 at 6:30 - 7:30 p.m. It was fantastic! The time went so fast. I wish we had another half hour of her wonderful Tips of Wisdom!

She said she had materials for us at the end of the meeting. I kept waiting for it thinking we would be downloading it. Unfortunately, the time ran out and I Zoom closed down. How will we be receiving her materials? I appreciate your assistance in finding out the answer. Thank you.

Please extend my thank you to Sara Nesbitt for her devotion and time in preparing the wealth of information. I appreciate it greatly. I have so much to learn. Thank you Poudre Library for offering this class!

3. For David Slivken

David,

I hope this note of gratitude finds you navigating life well. My name is Teresa Roche, and I work in Human Resources for the City of Fort Collins.

I read your article in today's Coloradoan and found myself so thankful for such a wonderful resource for our community. Your words made me reflect on the changing role and yet the enduring purpose of a community library.

I appreciated what you wrote, and I also enjoy the times I get to work with Sabrina.

My best always,
Teresa

4. Why don't you publish on the website the hours the library is open for use? Nowhere on the Hours does it show actual hours the library is open... just info about the many services that are useless to me since I need to actually go into the library and use the computers! *RESPONSE: Katie Auman responded to the customer with information on how to see our hours.*
5. THANK YOU SO MUCH for fixing the run-on sentence when the website asks you if you're sure you want to proceed when you're cancelling an item on hold! That's bothered me for years! I know that probably makes me sound like I'm 80, but seriously, thank you!!!
6. Hi - Love the library and what you are doing for us. KRISTIN (sp?) IS FABOULOUS 10+ deserves a raise. Kristin really had to think outside of the box to solve my problem. K is a real keeper!!!!

