Executive Director’s Report
October 2011

ADMINISTRATION

By Holly Carroll

Main Remodel and Expansion Project
Submitted by Ken Draves, project manager

At bid opening on October 24, 2011, administered by City of Fort Collins Purchasing Department staff, Heath Construction was the identified low bidder in the competitive bidding process for Project 7287: Addition and Renovation to Poudre River Public Library District’s Main Branch Library.

Following the bid opening, Steve Seefeld, Facilities Project Manager with the City of Fort Collins and project manager for the Main Library remodel and expansion, reviewed bids and checked references to establish that Heath Construction was a responsive and responsible. Following his evaluation, Mr. Seefeld recommended award of the contract to Heath Construction.

At SPECIAL BOARD MEETING

An updated schedule for major project benchmarks is provided below.

- **Notice to Proceed: 11/15/2011**
- Phase 1B: 11/15/2011-3/23/2012
- **Phase 1A (Library CLOSED): 12/1/2011-1/8/2012** (reopen to public 1/9/2012)
- Phase 2A: 3/23/2012-5/25/2012
- Phase 2B: 5/25/2012-6/15/2012

A preconstruction meeting with Heath, OZ, library and City staff is scheduled for November 10th.

FF & E

The initial furniture bid package, consisting of furnishings needed for January’s reopening, is going to bid in early November. The rest of the furniture will go to bid soon, including both general furniture and shelving bids. We are working to reuse existing shelving as much as we are able and purchasing new shelving elements (frames, bases, end panels, hardware) for shelving units we already own.

Automated Materials Handler (AMH)

Four vendors responded to the recent RFP for an automated materials handling system for Main. The evaluation team has ranked submissions and decided to interview all four responding firms in mid-November.

Relocation, Assembly/Disassembly, and Storage Services

The contract with PS Installations at last month’s special BOT meeting is being finalized. Ken, Jeff, and Tova are meeting with Steve Seefeld and Ed Bonnette with the City of Fort Collins to identify potential storage spaces and determine the process for surplus, sale and disposal of District items no longer needed.
Webster House Administration Center Improvements and Move
Submitted by Jeff Barnes, project manager

All of the major improvements are done or nearing completion. This includes the network/phone wiring, paint, carpet, delivery ramp, door security system wiring and several other minor items. The network connections are scheduled to be done the week of the 14th. Once that is done, we will have computer and phone access and will be able to program the door lock security system. The patching and paving of the parking lot was anticipated to happen this month. However, due to the weather, this may be postponed until next spring.

On Thursday, November 10th, we’re making our first move. This includes the furniture and files for our systems administration staff and some items and supplies that can be are packed and can be moved prior to other staff moves. The next move is November 16th. This includes the administration, answer center, and outreach staff. The last move on November 28th will include collection services and facilities staff. At this point, we are confident these moves will happen as planned.

Strategic Planning Update
Included in your packets is the draft of the four goals and strategies for each goal as well as the belief statement and mission statement. I have listed two versions of the statements for the Board to discuss and decide. The strategies were first drafted by Nickie Harber of OrangeBoy based on the information gathered at the innovation sessions of October 6. Paula, Irene Romsa and I spent several hours modifying the language and wording of the strategies to make them more specific to the Library District.

I am recommending approval by the board of the goals, strategies and the two statements. The Library Leadership Team will then look at the raw data from the innovation sessions to identify tactics to achieve the strategies. Many suggestions from staff and the leadership team revealed common activities. Once the tactics are identified we will conduct a financial assessment and then determine a timeline. Each tactic will include a measurement of success. Finally the clusters identified in last year’s market analysis will be assigned to each strategy.

IT Manager Search
I am pleased to announce that three very qualified candidates will be interviewed on November 18 and 21 for the IT Manager position. There were a total of 157 applications submitted and Ken, Tova and Holly, with the help of Pat Burns, CSU and Janet Wagner, FRCC, helped to narrow the field to seven candidates who were interviewed by phone in mid-October. Each candidate will make a presentation to staff, will be interviewed by the Library Leadership Team and Systems Administration staff and complete the interview process with a meeting with the selection committee. That committee includes Holly Carroll, Ken Draves, Tova Aragon and Susan Staples, IT Manager for High Plains Library District.

Friends of the Library
Holly Carroll, Rob Stansbury, Jeff Barnes and Paula Watson-Lakamp met with Gene Bosler, President of the Friends group to determine a new location for a drop-off and initial sorting of used books. The dock at Main Library will not be available for that purpose after November 20. The group determined that the Webster House will be a temporary location for that purpose. Donors will be asked to deposit used books by entering the driveway off of Matthews St and leaving donations in the breezeway area. The City of Fort Collins has indicated to me that they will allow the Friends to relocate their sorting activities to the Technical Services location once it
is vacated by Library staff. The ultimate goal is to use that space for both drop-off and sorting. Paula is preparing signs and posters to redirect the public to the new drop-off area.

**Other Activities**

Science writer Dava Sobel spoke to a crowd of approximately 300 on October 16 at the Hilton. She was the last of four authors to present as part of the CSU/PRPLD and Friends of the Library author series. Several authors are lined up for the spring. Details will follow.

The Library District’s United Way campaign is off to a strong start. Almost $5,000 has been collected from 29 contributors. The dollar amount exceeds last year’s total but the participation is down slightly. The City has extended the drive through November 30 so we are optimistic that participation numbers will increase. Cynthia Langren has been this year’s campaign organizer for the district.

Ken Draves and Holly Carroll had the opportunity to sit down with the two candidates for Vice President for Front Range Community College, Larimer Campus. Both gentlemen were very impressive and interested in our successful partnership with the college. An announcement is forthcoming in the next few weeks.

Directors Roundtables were conducted on October 25, 26 and 27.

**AC = Answer Center…here we come!**

*By Lynda Dickson, Sam Alvarez, Amanda Bristol and Gabe Johnson...the AC Team*

The past month has been full of training, answering phones, training, answering phones, training and oh yeah…answering phones. We started our training by attending the Roving Training for floor staff, we spent 2 weeks at the Adult Public Service Desk at Main, we spent 2 weeks in the Circulation Dept. at Main, we attended a Mountain States Employment Council Workshop on Telephone Imagery and along the way we answered a lot of phone calls.

We have also spent time learning about how to book a room in the District via the reservation system (EMS); Kristen took us through many of the steps to address eMedia issues, and we learned how to run notices in the morning and use the folder/sealer. Staff has been great to share with us information regarding questions they hear most often and how to answer them as well as educating us regarding some of the exceptions that come along in day to day business. Along the way we have had the opportunity to become a team and learn about the folks we will be working with once the AC opens up on November 28. We are becoming more informed and confident with each passing day and we look forward to being the “virtual lobby” for folks contacting the library!

**COLLECTION MANAGEMENT**

*By Tova Aragon*

In September, I reported on how selectors arranged their schedules to quickly order 1942 e-books when the Kindle went live on Overdrive. In October, the Collections techs have been working to download the Marc records into the catalog. Overdrive does provide some Marc records. The techs search to make sure we received a record for each item, update the record to our standards and create original records for those titles that are missing. Having records in our catalog provides another access point to the materials. Patrons are able to look up a title in the catalog and see if we have the print version, audiobook or e-book without having to search multiple places.
Tova attended a Front Range Collection Managers meeting. It was valuable to discuss current issues with other managers that are dealing with the same challenges and getting new perspectives on solutions. Budgets, ebooks, statistics, surveys and other processing issues were discussed.

The Collections Department worked with the e-reader team to select titles and process the Nooks for circulation. This was a new process for us. The crew along with creative help from Sylvia Garcia, found a way to label the Nook cover and attach the RFID tag and barcode.

**COMMUNICATIONS OFFICE**

*By Paula Watson-Lakamp*

- Completed monthly/weekly goals of Communication Plan.
- Promotions for internal and external information effort for Main Library remodel.
- Organizing, managing and supervising all graphic design work for the District.
- Continuing to gain partners for the “Flash Your Card” library member benefit program.
- Continued organizational meetings with OrangeBoy for new strategic planning process.
- Coordination of Library District fourth-quarter all staff meeting.
- Working with the Trust on information and promotions for fundraising effort. Helped with writing a grant to Woodward Governor.
- As part of being the chairperson for this year I conducted a CAL Communications Committee meeting during CALCON11.
- Working with the remodel team to set up speaking points for remodel and closure.
- Working with the APP Team to vote on artist for Main art project.
- Attended CAL Conference in Loveland.
- Attended Downtown Business Association meeting and working on library booth at RamTown Nov 12 at Hughes stadium.
- Working on updating information on website to include Nook info, Answer Center changes, remodel and other changes.
- Packing and purging the office for the move.
- Beginning planning for 2011 annual report.

**OUTREACH SERVICES**

*By Irene Romsa*

As we approach December, we are working hard at staying on track and remaining focused on our commitment of presenting new service proposals by the end of the year for the areas of: childcare providers, the homebound and outlying communities. Although this has meant that the Outreach staff now has to juggle their ongoing responsibilities with the need for planning changes and improvements to our core services, the entire Library District and those we serve will be greatly benefited once we implement the proposed changes and new services.
I’m grateful for the opportunity of attending the ABOS (Association of Bookmobile and Outreach Services) held in Cleveland this month. It was wonderful to meet so many Outreach Managers from around the country who share a passion for delivering services to remote areas and people in poverty. While I was learning about Books by Mail, Homebound Programming, types of Bookmobiles, and Outreach; Cydney was attending CAL where she learned about some great programs with at-risk teens and mountain communities that we might be able to develop next year. Barbara attended her DOVIA meeting where she obtained practical ideas to market our services.

**School Readiness & Early Literacy**
On Thursday, October 6 our first early literacy story time at Stove Prairie was visited by three very special guests: Patrick Kind, Mountain Schools Principal; Dr. Jerry Wilson, PSD Superintendent; and Dr. Kevin Hahn, PSD Assistant Superintendent of Elementary Schools. During the pot-luck lunch Cydney got the opportunity to speak with Dr. Hahn and Dr. Wilson who expressed both joy and appreciation for the visits being made to Stove Prairie School. During these monthly story times, Library Assistant Cydney Clink is visiting both the morning and afternoon Pre-K classes (9 and 15 students respectively) at Cache La Poudre (LaPorte) and the B.A.S.E Camp preschool class (8 students) at Stove Prairie Elementary; as well as mingle with teachers, parents, and community members at the school’s monthly pot-luck lunch.

This month we were gifted a short video about “Rincon de Cuentos” our partnered Spanish story time program. This was gifted by Colorado filmmaker Adam Taub, who was moved by seeing the program in action at Harmony Mobile Homes. Check it out: [http://www.youtube.com/watch?v=zkiLRTjRCT8](http://www.youtube.com/watch?v=zkiLRTjRCT8)

On October 8, doctoral candidate Jaclyn Hernandez presented her research paper about “Rincon de Cuentos” at the CLASP conference in CU Boulder. Also, we were again invited to present a paper about Rincon de Cuentos at the IBBY’s (International Board on Books for Young People) biannual congress. Doctor Velazquez-Castillo from CSU presented at this International Reading Congress held in La Habana, Cuba in representation of the partnered program.

**Homebound**
On October 24, Kristen Draper and Barbara Crandall presented the NOOK 101 class at The Winslow retirement facility. The program was well received and attended by 17 residents who expressed interest in continuing exploring these devices because of the large print, minimal weight, and audio features. This event also allowed us to gauge the level of interest in library programming at retirement homes.

We have also advanced, in researching options and costs, as well as patron receptivity, for providing the service of books by mail for homebound patrons. Our analysis shows that it will reduce process costs, liability, and time; thus allowing us to serve more homebound patrons. The full proposal, that includes books by mail, deposit libraries, homebound visits, and programming for the homebound will be presented to LMT and Board once all the needed information has been gathered.

**Services to Outlying Communities**
Cache La Poudre Elementary (CLPE) Principal expressed her interest in initiating Library programming at the Elementary School in La Porte. We are now working with different PSD departments to define the details. The planning also included a meeting with Librarian Jennifer
Zachman and PSD’s Media Facilitator Marsha Ring to initiate the review of the overall partnership agreement between PSD and PRPLD. Our proposal is to pilot ongoing Library programming at CLPE for 6-8 months and then consider taking the model to the other outlying communities of Livermore and Timnath.

OTHER

Public Computer Centers (BTOP Grant)
We obtained a $1,200 mini grant from State Library that complements the BTOP Grant and is intended to pay for bilingual signage and advertising of the free computer classes at the 3 outreach sites. These funds need to be spent by June 2012.
We have completed the first month of partnered Spanish computer classes at the Family Center and CORE. Participants learned Computer Comfort and Basic Word. Participation has been lower than expected (averaging 3 participants), so we will be reviewing the schedule and considering changing them to evening classes. We are also working with State Library and Rocky Mountain ADA Center to find the best fit for the two ADA stations to be installed in Harmony and Main in early 2012.

Community Events and Informational Booths
- Sounds of the Caribbean @ Council Tree – October 8: in celebration of Hispanic Heritage Month, we organized a viewing of a documentary by Colorado filmmaker that gave the 62 participants a genuine insight into the life and culture of the Dominican Republic. The viewing was followed by a lively dance lesson. In reviewing the feedback, participants were grateful and requested more of these events.
- Fort Collins Read Aloud - October 13: we provided an informational table and a story time at the literacy event with Chryse Hutchins, author of 7 Keys to Comprehension. The event was attended by 121 educators, 122 parents, and 135 children—59 of which attended story time and did a craft project with Cydney and Ludy.
- In support of the idea of embedding ourselves in the community, we attended networking events (meetings and fundraisers) in Salvation Army, Teaching Tree, and Food Bank.

Picture of the Month:

Several of the bilingual youth that participated in this year’s “Imaginantes” summer workshop have become more involved with the Library. Some are now regular volunteers at Rincon de Cuentos and Noches en Familia. Long lasting relationships were formed amongst the youth and with us; and we are starting to be part of their most significant events! Bilingual storyteller Ludy Rueda was invited to the “Quincenera” party of one of the Imaginantes girls; three of the “chambalanes” (escorts) in this picture were also our summer participants.
SA Team Making Huge Strides
The entire Systems Administration Team is short-staffed with an overflowing plate yet continues to support routine issues and all the major projects with 100% effort. Peggy Shaughnessy, Chris Bauman and Lingzhen Zhao lead by Carol Gyger are making huge strides in coordinating IT projects, prioritizing, scheduling, and completing tasks. Working tightly together with frequent updates has helped them tackle the projects.

“Divide and conquer” is also working well for SA. Their primary focus for November, December, and January is the major, 1st Tier, projects:

- Peggy – Help Desk (vetting requests and issues), support for Carol with planning and documentation
- Ling – Purchases and equipment configurations
- Chris – Managing hardware moves and installs
- Carol – IT Project management, planning, coordination

Webster House Administration Center
All the advanced planning in October will pay off dividends in November with a smooth move anticipated for 2 dozen staff members. SA is moving not only their own PCs and devices but also all the PCs and printers for all departments moving to Olive Street.

Main Remodel
The Main Remodel continues to be a focal point for many staff members including SA. October was filled with much planning for furniture needs like new internet stations and PAC stations, device decisions and moving schedules.

AMH Update
The District received 4 proposals from leading AMH companies. The Selection Committee (Jeff Barnes, David Carey, Carol Gyger, Kim Doran, and Chris Cortez) has evaluated the proposals and is scheduling interviews in November with each company. The Committee is on track to select the best system for the Library District for installation 2Q2012 at the Main Library.

MAIN LIBRARY HIGHLIGHTS
Staff members at Main Library are busy preparing for the remodel and closure as the project moves from being a concept into reality. A Pitch, Pack, and Recycle Team has formed to help staff pack, re-home, store, or recycle staff items, furniture, and materials for the moves to the Webster House Administrative Center, the temporary Mountain Avenue office, and the transition following the closure. Many thanks to Library Assistant Jewels Hall-Payne, Librarian Amy Holzworth, Lead Shelver Joe McCulloch, and Administrative Clerk Louise Mosnik for sharing their expertise and time with their co-workers to make the process smoother and hopefully more fun as pizza parties are occasionally involved.

Staff has also been very busy fielding questions about the remodel and closure as well as being proactive by informing patrons about the upcoming changes. It was been especially busy with inquiries after the Coloradoan’s front-page article regarding the closure in addition to the in-
Library signage and informational flyers! Librarian Amy Holzworth compiled information from staff to help redirect users to other Fort Collins area computer labs that the public can utilize during Main’s closure.

Our development as a learning organization continues to move forward. Many staff attended the Colorado Association of Libraries annual conference in Loveland. Public Services Librarian Nicole Burchfield became our big winner at the exhibit hall winning a large stuffed bear from Baker and Taylor and a free annual membership in the Mountain Plains Library Association. Others attended some of the following trainings: Overdrive update; a Library Journal-sponsored webinar Ebooks: The New Normal: How Libraries are Leveraging the Ebook Opportunity, and Every Child Ready to Read 2nd edition (presented by our own Vicky Hays). Most staff participated in the Orange Boy Innovation sessions as well which was a sharing and learning experience.

Early Literacy Librarian Vicky Hays chaired the Colorado Libraries for Early Literacy (CLEL) Annual Meeting for library staff from across Colorado.

Public Services desk staff also actively participated in the DART statistics gathering for one week in October. The process adds the online tallying step to each of our patron transactions, but helps us gather very useful information. In addition, staff were putting into practice and reporting on their experiences with roving and proactive service per our training in September. The Circulation Team members from the entire District have hosted some fun morale boosters during our transitions and business. Staff members were invited to prepare and share a “sweet or savory” dish as a potluck on Halloween day. Main Library had between 25-30 dishes and there was a lot of camaraderie.

The Circulation staff is working on the schedule for the few hourly staff who will be working in December. They have also created a circulation workflow team, comprised of hourly staff and LSRs that will be meeting on Monday afternoons through the month of November. The purpose of this team will be to create a new department workflow model and related scheduling based on the changes that are coming following the remodel.

Main Library was a popular spot for tours and visits. Vicky conducted a tour for the CSU class on Creative Experiences for Young Children; they create a notebook with literature, art, and music activities using library resources. Amy Holzworth conducted a tour and story time for 66 first graders from Rice Elementary. Teen Services Librarian Sue-Ellen Jones conducted a tour and created a scavenger hunt for 30 ESL students from Lincoln Middle School.

Sue-Ellen Jones did a "best new books" book talk for Kinard Middle School during four lunchtime presentations. She also coordinated best-selling author Jay Asher's presentations at Fossil Ridge High School during Teen Read Week and worked with 14 IRS teens that attended and helped decorate for the Gross and Scary Stories program.

Vicky finished a four-week outreach program to teen parents at Fort Collins High School sharing early literacy information and encouraging library use with their children.

We have noticed and benefited from a nice trend in marketing and programming. Patrons who attended History Comes Alive presentations learned of the Louisa May Alcott programs and they
then attended the Alcott panel discussion and then attended the book discussion of *March* and then signed up for the viewing and discussion of the Alcott biography. A very nice cycle that kept building and building! We will continue to announce and encourage patrons to attend our other programs as well as build upon themes such as these.

Nicole Burchfield hosted her first special program with our District - the Gross & Scary Stories Night – and had about 50 people being scared out of their wits. The teen volunteers did a fabulous job of decorating the Ben Delatour Room for its final program.

Vicky also held an interactive program for parents and children ages 2-8 showing them some new technologies and giving information on how to use them with young children. It included an iPad, iPhone, Nook and Kindle readers, mp3 players, portable games, and PlayAways.

Our past successful partnership and participation in National Novel Writing Month (November) are building already. Jewels Hall-Payne and Materials Handler Bonnie Nichols are co-liaisons for the Northern Colorado region. Our District had 105 people attend the Launch Party; they were grateful for inclement weather that evening as we nearly ran out of room to put the writers! The oldest writer/participant is turning 90 this month, and our youngest writer/participant is 7, so it is certainly an intergenerational crowd. Everyone was thrilled and happy as they wrote throughout the night and enjoyed the fresh brewed coffee and tea provided through the generous donation of materials and volunteers from Everyday Joe's Coffee Shop.

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**HARMONY LIBRARY HIGHLIGHTS**

*By Ken Draves*

**Harmony Library Refresh/Remodel Project**

Following the award of the Harmony remodel project to Construction Concepts, Inc., and notice to proceed being granted by the College, weekly Owner/Architect/Contractor (OAC) meetings began mid-month. The schedule and timeline for construction activities is still in development as of this writing. The contractor is beginning with dusting and cleaning of high surfaces, wall cleaning, removal of old wallpaper, and painting, followed by flooring in the public “wings” of the library. Given lead times on new carpet and rubber flooring work, flooring replacement will likely not happen until early-mid December at the earliest.

Work on the central core area, including demolition, wiring and electrical work, and flooring, will follow once new mobile service and display units are delivered. So far, only dusting and cleaning of high surfaces has happened. Most work is occurring when the library is closed, between the hours of 9:30 PM and 6:30 AM. Areas where heavier work such as channeling in the concrete floor and demolition and removal of service desks occurs will be isolated during active construction through the use of plastic and wood barriers in order to contain and minimize dust and particulate matter.

Azar’s Woodcraft is fabricating Harmony’s new, mobile service desks, self-check stations, and public computer tables. Jim Azar has fabricated one unit which he will bring to us for approval the week of November 7 prior to building all of the units.
The Public Works, the company that built Council Tree’s mobile display units, is fabricating five display units for Harmony to be delivered by late December. These units are for display of new materials in the central area of Harmony.

**FRCC-Larimer Campus Vice President’s Search and Selection**
The College identified two finalists for the VP-Larimer Campus position, Mr. Bruce Walthers, currently at Red Rocks Community College, and Dr. Donald Pearl with Central Arizona College. Andy Dorsey, FRCC President and Interim VP, invited Holly and Ken to meet and briefly interview both finalists. We appreciated the opportunity and enjoyed talking with both candidates. Announcement of a final selection is likely by the second week of November.

**COUNCIL TREE LIBRARY HIGHLIGHTS**
*By Currie Meyer*

**Final Dart week of 2011, October 3–9**
Currie coordinated the third and final week of District-wide Dart reference tracker use. Dart Reference Tracker is a free, web-based tool that provides an electronic system for reporting, tracking and analyzing a library’s information transactions. Dart is supported by the Library Research Service, based at the Colorado State Library in Denver. District public desk staff used Dart to track transactions for three weeks during the year, in February, June and October. Total transactions for the year are estimated using these samples, saving staff the hassle of recording transactions daily with ‘hash marks’ on paper. Also, Dart provides reports based on library location, question type, response time, and content of question.

With Amy Holzworth, Main Librarian, Currie is working on a year-end report of Dart use, including applications, results and recommendations for 2012.

**HVAC repair, October 6**
An HVAC RT unit failed, resulting in high temperatures in the staff break room and meeting room. CFC Operations diagnosed the problem was due to a failed part. They replaced the part and fixed the unit within three days.

**Brief Total Light Outages, October 11**
During the day of October 10, all of CTL’s lights shut off briefly and randomly. The lights would shut off momentarily, and then come back on without cause about every hour. Rob and the City’s Master Electrician looked into the problem, and contacted the manufacturer of our lighting system, Wattstopper. Rob reported, “Yesterday’s date was 10-11-11 and the Wattstopper systems across the country did not like that date at all – the Wattstopper Company received a huge amount of calls yesterday and everyone had this problem.” The numbers 10-11-11 could have confused binary-based computer systems that run the light- and date-sensitive lighting systems. Note: The lights operated as expected on 11-1-11.

**CAL Conference, October 13-15**
CTL staff Currie, Millie (Children’s Librarian) and Kathleen Lewis (Materials Handler) attended the Colorado Association of Libraries conference at the Loveland Embassy Suites. Currie attended preconference: Choosing Service: Developing a Service Culture in your Library, and presentations How Can Libraries be the Center of the Community?, Beyond the Survey: Innovative Techniques for Learning about your Patrons, Incorporating READ into DART,
keynote speakers Susan Ison and Doug Johnson, and more. Currie also served as the Awards Banquet co-chair, providing support to the banquet MC and other presenters. Millie attended the all-day Colorado Libraries for Early Literacy workshop, featuring keynote speaker Kathy Valliere. Kathleen attended the conference on a Friends of the Library scholarship. Kathleen wrote a thank-you to the FOL, saying, “There were so many interesting sessions and topics that it was difficult to decide which talks to attend. The sessions that interested me the most were “Return to Reading: A Reading Program for Older Adults Who Have Lost Their Ability to Read Independently” and “Free to Learn: Best Practices for Serving Former Prisoners in Public Libraries”.

**BASE Camp Board Of Directors Invites Currie On As A Member, October 17**

CO Senator and BASE (Before and After School Enrichment) Camp BOD President Bob Bacon invited Currie to become a member of the BASE Camp BOD. Currie met with executive director Linda Preston in September and expressed interest in serving the organization as a board member. BASE Camp is a non-profit organization that provides affordable, on-site before- and after-school care and enrichment for various Poudre School District elementary schools.

**Water Pipe Banging Problem In First Level, Oct 19**

Front Range Village tenant Mathnasium, located below CTL, reported the noise of banging water pipes in their store. Ed Daly, FRV Facilities manager, Independent Plumbing Solutions and Rob are investigating the problem, which first appeared last fall. The problem was fixed by adjusting the water flow valve at that time. This approach may not be feasible this time, for various reasons.