

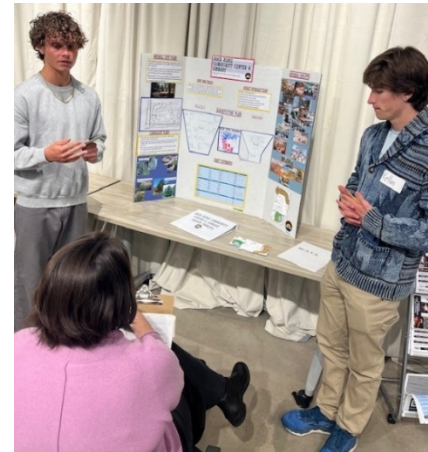
GOAL 1: Staff Engagement and Culture

- Hosted Rich Harwood and invited all staff to attend his keynote address, "Enough. Time to Build." Library Leadership had an additional opportunity to meet with Rich Harwood to talk about how to apply his initiatives and strategies to our work.
- Launched an internal "Evie Co-Pilot" program where branch staff can pick up Evie shifts after going through training. We had 23 people register!
- Twenty staff members attended a CPR Certification/AED/Narcan training.

GOAL 2: Plan and Design Southeast Community Center/Library

- The Southeast Community Center (SECC) Team has begun weekly meetings. The team includes City of Fort Collis staff from Facilities, Purchasing, and Recreation, our project management team with Wember staff, and Poudre Libraries staff.
- The team is working to establish a project charter and timeline, including a process and timeline for establishing one or more intergovernmental agreements or IGAs for the current project from design through completed construction, and for operations once a facility begins operations. At its initial meeting, the team established that a Construction Manager At Risk (CMAR) approach to design and construction was the preferred deliver method. The CMAR approach provides for hiring a design team initially and a construction firm early in the design process. Early involvement of a construction firm provides for construction expertise to inform the design project as it develops, and allows for an efficient and well-informed transition from design to construction.
- As we prepare for substantial discussions with the City regarding IGAs governing design, budget, construction and operations of a joint Southeast facility, Diane and Ken met with legal counsel to evaluate advantages and disadvantages of ownership and leasing of Poudre Libraries' space in the facility. The strongest position, and the one the District plans to pursue, is ownership of library space, likely as a condominium within the larger facility. Ownership offers the Library District long term stability when compared with leasing.
- LLT and Board members attended a field trip to Denver to see the CSU Spur Innovation Center and the remodeled Denver Central Library. It was a great opportunity to generate design ideas and get advice from DPL administration on potential pitfalls in library design and use. Some highlights included ways to implement signage, well-tested and successful gender-neutral bathrooms, inclusive spaces like sensory and nursing rooms, and the importance of designing flexible spaces.

- Ken, Diane and Currie attended Poudre School District's ACE (Architecture, Construction and Design) student presentations at the PSD Futures Lab in the Foothills Mall on April 18. High school student groups presented design concepts for the southeast community innovation center. The special program tasked students with creating a plan that met the RFP parameters including plans for engineering, design, landscaping, and community input.



GOAL 3: Transparency and Accountability

- Presented Report to the Community to Larimer County Commissioners on April 30.
- Improve data dashboard and measurements: We have tied the inventory of data the Library collects to the appropriate Strategic Initiatives and Goals and will next be working with LLT to select those 10 (ish) items that should be on an internal dashboard. We have also been gathering information on Orange Boy capabilities and looking at examples of how Orange Boy can be used for our initial dashboard.
- Submitted our Public Library Annual Report (PLAR) data to the state

GOAL 4: Improve the Customer Experience in our Physical and Digital Spaces

- Began new NPS (Net Promoter Score) survey, an email-based survey sent to randomized users each week to gauge their satisfaction with their recent library experience and how to improve
- Conducted vendor demonstrations and evaluations for a replacement events and room reservation platform.
- Updated furniture in the teen area at Old Town including café tables, makerspace table, and rocking chairs.
- The new plant library was launched at the Harmony Library. In April, the library received over 60 plant donations.
- Following a request from a Poudre High School Newcomers group earlier this year, Collections staff and the Teen Librarians have begun the process of adding Spanish fiction and graphic novel titles to the teen collection at Old Town and Evie, with more to come throughout the year.

GOAL 5: Create a Technology Plan

- Began discussions with city IT to evaluate the Library network structure.

GOAL 6: Community Engagement and Partnerships

- Evaluate current partnerships and identify gaps: We have completed an annual assessment tool to evaluate partnerships that will be implemented in the last quarter of the year. These evaluations will include how the partner and the partnership initiative fits with our strategic plan, how well the partner met stated expectations, and if the partnership initiative is duplicated elsewhere in the community. We will also use this process to solicit input from our partners on how the Library is meeting their expectations. Any data around the partnership activities will also be linked to these evaluations.
- Our partnerships around meeting mental health and unhoused needs at OTL deserve extra notice: we have received funding for Occupational Therapists from CSU as well as a Social Worker from SummitStone through the City of Fort Collins. The funding for both programs will continue on into 2025, and is a perfect example of the Library serving as the convener for significant community institutions in an effort to address serious community issues.
- Participated in CSU's Democracy Expo on April 12, sharing information on library services and programs, intellectual freedom, the Library Bill of Rights, and more.
- Sponsored FoCoMX and participated in the Saturday showcase at the Museum of Discovery, sharing information on library services and more.
- 2nd Annual Library Giving Day, April 3, 2024: All funds raised will be applied to Summer Adventure children's books giveaway. The day included online fundraising as well as collaborations with local downtown businesses and Open Stage Theater.

PROGRAMMING HIGHLIGHTS

- Hundreds of people stopped by an information table staffed by Council Tree Library at the City of Fort Collins' Kids in the Park event on April 28.



- Partnered with PSD's Language, Culture & Equity Department, Fuerza Latina, ISAAC, and the City of Fort Collins to host a culturally centered Día de los Niños event. Despite the rainy weather, around 450 attendees gathered for the cultural celebration appreciating children and honoring the heritage of our community.



- **Storytime with American Sign Language** interpretation at CTL started in April. An interpreter will accompany our Saturday All-Ages storytime once per month this year.



APRIL MEDIA COVERAGE

GENERAL




- "Community @ Work: Poudre Libraries Today," *KRFC 88.9 FM* podcast, <https://www.krfcfm.org/shows/community-at-work/>
- "SBA announces Colorado Small Business Week Winners Colorado Home to Two National Award Winners," *North Forty News*, <https://northfortynews.com/category/uncategorized/sba-announces-colorado-small-business-week-winners-colorado-home-to-two-national-award-winners/>

OVERDUE BOOK

- “No, it’s not a typo: Fort Collins library book returned after 105 years,” *Coloradoan*, <https://www.coloradoan.com/story/news/local/fort-collins/2024/04/10/book-returned-to-colorado-library-105-years-late/73261027007/>
- “Book returned to northern Colorado library after 105 years,” *9NEWS*, <https://www.9news.com/article/features/poudre-libraries-book-returned-105-years/73-fa564604-b617-4c1b-befa-edd64e2ed31e>
- “Overdue book returned to Colorado library after 105 years,” *UPI.com (United Press International)*, https://www.upi.com/Odd_News/2024/04/10/Poudre-Libraries-overdue-105-years/5441712780661/
 - Picked up by digital media outlets like Yahoo! News Canada, Newsbreak.com/fort-collins-co/, and ArcaMax.com
- “Overdue book from 1919 returned to Colorado Library,” *Fox 31 KDVR*, <https://kdvr.com/news/local/overdue-book-from-1919-returned-to-colorado-library/>
- “Library Book Returned After More Than 100 Years,” *North Forty News*, <https://northfortynews.com/category/news/library-book-returned-after-more-than-100-years/>
- “‘Annotated and well-loved’: Overdue library book returned 105 years after it was last checked out,” *KKTV Channel 11 Colorado Springs*, <https://www.kktv.com/2024/04/11/annotated-well-loved-overdue-library-book-returned-105-years-after-it-was-last-checked-out/>
 - Additional NBC affiliates around the country picked up the story including in Texas, Wisconsin, Louisiana, Ohio, South Carolina, and South Dakota.
 - Grand Junction KJCT News 8 (ABC) <https://www.kjct8.com/video/2024/04/11/annotated-well-loved-overdue-library-book-returned-105-years-after-it-was-last-checked-out/>
- “Colorado library receives returned book more than a century overdue: ‘Things happen,’” *Fox News*, <https://www.foxnews.com/lifestyle/colorado-library-receives-book-century-overdue-things-happen>
 - Additional FOX affiliates around the country picked up the story including Colorado Springs, Arizona, New Mexico, and Louisiana. Also: DenverVisitor.com.

- “Overdue Colorado Library Book Gets Returned 38,000 Days Late,” *K99 Fort Collins Country Radio*, <https://k99.com/late-library-book-fort-collins/>
 - Additional Townsquare Media stations including 94.3 The X, 102.5 FM Retro, KOOL FM 107.9 (Western Colorado), and also KOA 850 AM / 94.1 FM,
- “Overdue library book returned 105 years later — but doesn’t get slapped hefty fine,” *The New York Post*, <https://nypost.com/2024/04/14/us-news/overdue-book-ivanhoe-returned-105-years-later-to-colorado-library/>
- “Overdue Book Returned to Colorado Library After 105 Years,” *Smithsonian Magazine online*, <https://www.smithsonianmag.com/smart-news/overdue-book-returned-to-colorado-library-after-105-years-180984169/>

HOW'D WE DO?

- Dear old town librerie, I love this place im just a kid but still love it aspesahly the kid section I love the squarle hunts too! Thank you  Signed, Penny
- Katelyn was extremely helpful. I had trouble with a computer and she explai9ned how to use it. She also showed me how to print a photo from my phone. Thank you, Katelyn, for your outstanding customer service (Submitted at Harmony Library)
- Print Making class at Council Tree Library – loved it, please do it again!  
- Re: DIY Storytime
Suggestion: Loved the DIY storytime this week!! As a new mom, it was great to have a safe, free space for my 8 month old son to play and interact with other babies. The regular story times are great but this allowed me to interact with other caregivers way more and my baby 100% enjoyed his time. Would love to see these more regularly!! It’s a much needed opportunity for our community!