

GOAL 1: Staff Engagement & Culture

- We continue to work on developing a flexible staffing model for the future. The team will hold focus groups with various staff groups for further discussion and clarification.
- Library staff gave a presentation on the Colorado Accessibility Law to their colleagues as part of a staff development session. Staff learned about tools to use to make their PowerPoints more accessible.
- Council Tree Library Circulation staff coordinated a staff Shelf Reading "Party"! Circulation Supervisor Serina Pulido invited CTL staff and LLT to help check the shelves for order and alignment after closing. 23 people participated and in 90 minutes we checked every shelf. CTL is grateful for the teamwork and joyful support!



GOAL 2: Plan & Design an Innovative Southeast Community Center / Library

- Leadership toured the CSU Spur campus to learn about their innovation spaces; also visited the Denver Public Library main library to view their redesigned spaces.

GOAL 3: Transparency & Accountability

- Programming Evaluation Task Force met for the first time. Came up with goals and timeline for programming evaluation.
- Reviewing new Library State Standards and adding EDI lens to existing policies and procedures.

GOAL 4: Improve the Customer Experience in our Physical & Digital Spaces

- Circulation Supervisors and Victor Zuniga, Integrated Library Systems Administrator, launched the language preference field in the library card application. Staff may now offer new card applicants the option of receiving Library communications in English or in Spanish.
- Harmony Library has updated some customer seating lamps with adjustable task lighting.
- After receiving direct feedback from a teen newcomer class tour at PSD, library staff proactively gathered additional information from students and teachers and worked collaboratively to order Spanish-language materials that better met the requests and needs of our community.

GOAL 5: Create a Technology Plan

- Checking existing public and staff-facing library technology for accessibility and planning for future needs.

GOAL 6: Community Engagement & Partnerships

- Programming Community Culture task force met for the first time. Gathering information on what programming is already happening around community culture & heritage and where there are gaps.
- Launched a Spanish / bilingual book club, featuring Erika Sanchez's 'I'm Not Your Perfect Mexican Daughter,' in partnership with Fuerza Latina. The program has engaged an intergenerational audience, which has fostered insightful conversation among parents, grandparents, and teens, sharing their diverse lived experiences.

PROGRAMMING HIGHLIGHTS

Summer Adventure began on May 20. There have been many excited kids signing up and picking out their free book. We surpassed last year's registration numbers in just the first 2 weeks of the adventure! The free, all-ages summer reading and learning program runs through August 12.

www.PoudreLibraries.org/summer.

Nonprofit Networking Group Event

A librarian at Front Range Community College demonstrated how AI tools could be useful in crafting personalized fundraising and newsletter content for nonprofits.

Global Tales: Swedish

A storytime and activity presented by native speakers from the community and coordinated by CTL Children's Services Librarian Amy Holzworth.



MAY MEDIA COVERAGE

SBA Diamond Award

- “Aurora-South Metro Small Business Development Center Wins the 2024 National Small Business Development Center Excellence and Innovation Center Award from Small Business Administration,” *Colorado.gov*, <https://www.colorado.gov/governor/news/aurora-south-metro-small-business-development-center-wins-2024-national-small-business>
- “Poudre Libraries + Larimer SBDC Honored with the U.S. Small Business Administration’s 2024 Colorado District Director’s Diamond Award,” *Fort Collins Chamber of Commerce Newsletter*, 5-14-24, <https://fortcollinschamber.com/poudre-libraries-larimer-sbdc-honored-with-the-u-s-small-business-administrations-2024-colorado-district-directors-diamond-award/>
- “SBA awards SBDC, Poudre libraries with collaboration recognition,” *BizWest*, <https://bizwest.com/2024/05/15/sba-awards-sbdc-poudre-libraries-with-collaboration-recognition/>
- “In the News,” Friday Grab Bag, May 17, 2024, <https://www.coloradovirtuallibrary.org/csl-news/friday-grab-bag-may-17-2024/>

HOW'D WE DO?

- From Community Outreach: “During a recent school visit by the Library, a young student quickly went back to her classroom to retrieve her library card application from her backpack. Telling staff that she was initially hesitant to submit it, she felt reassured when she heard library staff speaking Spanish, knowing that her needs would be understood and addressed.”
- Just wanted to give a thank you to the young lady at the copy room this morning for her help. I am elderly and had a lot of copy papers to do for renewing my lease for senior housing. She was so patient and kind. Harmony branch Thank you again!
- Suggestion: Hi, I have a suggested feature for your great library app. I use the app all the time, including to request hold items. Those hold items sometimes take several months, and I end up forgetting why I wanted the book. My suggestion is to add an option to make a personal note (visible only to the user) to books requested. That way we could indicate if we heard about it on PBS, or read a review in the Washington Post. It could also be useful to make observations on books we read. Thanks for considering, and for all the important things the library does. *RESPONSE: Suggestion was passed along to the vendor.*