

**GOAL 1: Staff Engagement and Culture**

- Staff internal communications survey completed.
- Conducted mid-year “Pulse” survey to track progress on areas with low scores on last Denison Culture Survey.
- Toured all library branches and Midtown with Adelante Fellows, with each Fellow giving a tour of their site and sharing what they have learned so far. It was wonderful connecting with staff and seeing the Fellows take pride and ownership of their role at each of their sites!
- Staff Day planning and communications

**GOAL 2: Plan & Design an Innovative New Southeast Community Center/Library**

- Completed project charter and continue to work on draft IGA with the City
- Received responses to the RFP for design team. Interviews and selection to happy before the end of August.

**GOAL 3: Transparency & Accountability**

- Board of Trustees new member recruitment began. Applications are due August 15, 2024.
- Policies updated for collections, programming, social media, and reconsideration of library resources to reflect current law and state standards.
- Personnel policies updated to align with City of Fort Collins, best practices, and new state laws.

**GOAL 4 Improve the Customer Experience in our Physical & Digital Spaces**

- Developed internal pages for new website to improve visitor access to information about library programs and services
- Completed setup of new events and room reserve platform, Library Calendar and working on migrating existing and new events.
- Trained programming staff on using our new Library Calendar system as we prepare for August 15 launch date.
- Public Services Managers and Marketing Manager developed ideas for entry way experiences and updates at branch locations.

**GOAL 5 Create a Comprehensive Technology Plan**

- Evaluated replacement data servers for staff and public networks as part of the capital replacement plan.
- Preparing evaluation of public print and copy service in advance of copier lease renewal.

**GOAL 6: Community Engagement and Partnerships**

- Pollinator & Sensory Garden Preview Party for staff, stakeholders, and the project team to get a personalized walk through of the new garden at the Administration Building. The project was generously funded by a Nature in the City grant through the City of Fort Collins. Initial children's programming in the garden also began this month.

- Partnering with Arboretum Coffee to start an in-person Conversations in English meeting at their location in September, twice a month.
- Built a new partnership with Larimer County Jail to provide free books to people incarcerated there. In the existing model, physical books available to inmates are falling apart, and digital materials are available at cost. In partnership with the Friends of the Library, we will be able to supplement their collection with newer titles.
- Front Range Community College set up a scholarship booth at the Harmony library to get the word out about new scholarship opportunities to help people interested in changing careers to update their skills and access childcare while they attend class.
- Hosted “Bereaved Israelis & Palestinians for Peace” program at Old Town Library in partnership with Parents Circle—Families Forum and co-sponsored by Fort Collins Interfaith Council, Heart of the Rockies Christian Church (Disciples of Christ), Our Saviour’s Lutheran Church (ELCA), Fort Collins Baha’i Community, First United Methodist Church Fort Collins, Plymouth Congregational United Church of Christ, and Poudre Libraries

#### Media coverage in July

- “Libraries offer free access passes to Colorado state parks and attractions,” *UC Health*, <https://www.uchealth.org/today/libraries-offer-free-access-passes-to-colorado-state-parks-and-attractions/>
- “Poudre Libraries Seeks New Board of Trustees Member Applications,” *North Forty News*, <https://northfortynews.com/category/uncategorized/poudre-libraries-seeks-new-board-of-trustees-member-applications/>
- “Activities, Events, Shows, and More in Northern Colorado This Weekend,” *blog The Group Inc.*, <https://thegroupinc.com/local-events/what-to-do-this-weekend-in-noco-aug-2-4/>

## PROGRAMMING HIGHLIGHTS



Council Tree Crafts



LEGO Program at Harmony



**Summer Mobile Program** has been an immense success filled with joy! We have connected with various partners, community members, and continue to foster positive relationships within our community.

## HOW'D WE DO?

- I can't thank you enough for your kind services!! I go to renew/check to see IF title can be renewed and YOU ALREADY RENEWED IT! Please know how much I appreciate YOU! Thank you.
- Hi, I have a suggested feature for your great library app. I use the app all the time, including to request hold items. Those hold items sometimes take several months, and I end up forgetting why I wanted the book. My suggestion is to add an option to make a personal note (visible only to the user) to books requested. That way we could indicate if we heard about it on PBS, or read a review in the Washington Post. It could also be useful to make observations on books we read. Thanks for considering, and for all the important things the library does. *RESPONSE: Staff will pass the suggestion along to the vendor and thanked the customer for the suggestion.*
- Hello! Thank you for lending us your copy of Chasing After Knight. This helped tremendously because we were able to meet the author after reading the book. For more gratitude, please see the attachment. Many Blessings.