

GOAL 1: Staff Engagement and Culture

- Held annual Staff Day on August 9 at Old Town Library. Staff from across the district gathered to learn, connect, and celebrate the amazing work we do for our community.
- Shared results of Pulse Survey highlighting areas of progress related to organizational culture with staff during staff day on August 9.
- Internal Communications Team launched to analyze current state of internal communications, identify key audiences and develop new tactics and tools to strengthen staff engagement and celebrate wins/joys.
- Circulation supervisors and circulation staff throughout the district organized a "Circ Night" training session for Outreach staff and Leadership. This informative event not only enhanced staff familiarity with procedures but also fostered collaboration across the district.

GOAL 2: Plan & Design an Innovative New Southeast Community Center/Library (SECC)

- The SECC core team comprised of City, Poudre Libraries, and Wember staff, interviewed four finalist architectural firms in August and selected Clark and Enersen. The C & E team brings an impressive combination of local, recreation center, pool, and library design experience.
- The SECC core team is finalizing a request for proposal for Construction Manager/General Contractor (CM/GC) services. The CM/GC process, which is the process most often used by the City and which the team selected for the SECC, involves hiring a construction manager/general contractor early in the design process and involving the firm through the design process, in order to maximize efficiencies, control costs, identify challenges early, and make sure the design is both functional and buildable. The bid will post in early September.

GOAL 3: Transparency & Accountability

- Completed Audit of 2023 financial statements with new audit firm, Plante Moran.
- Implemented new board member recruitment and coordination process with City and County reflecting changes to the IGA.

GOAL 4 Improve the Customer Experience in our Physical & Digital Spaces

- Launched new programming and room reservation calendar on Library website.
- New website design and content creation continues including migrating and incorporating blog posts in the new site and working to reduce the number of forms on the website by combining forms and leveraging the Answer Center to distribute to the appropriate staff for a response.
- Installed Citizenship Corner displays at Harmony and Old Town Libraries and stocked the front desks with resources for customers seeking assistance with their citizenship applications.

- New AEDs replaced older models at Old Town and Council Tree. A second AED added on the 2nd floor at Old Town, and installed new AEDs for Midtown, Webster House, and Evie. We are offering several sessions of CPR/AED training for all staff who might use the AED. We are working with Poudre Fire Authority to provide professional trainers to instruct staff and also working with UC Health to offer additional first aid training (Stop the Bleed) training for staff.

GOAL 5 Create a Comprehensive Technology Plan

- Initiated design work for replacement automated material hander at Old Town Library for 2025 capital plan.
- Working with City IT on data switch replacements at Harmony and Council Tree Libraries.

GOAL 6: Community Engagement & Partnerships

- The Library sponsored the 2024 Fort Collins Comic Con and hosted an informational booth to share library resources and services with attendees. More than 3,500 people attended the 2 ½-day event held at the Senior Center! The Library has been a supporting partner of the Con since its inception in 2015.
- Library staff attended our Summer Fellow's graduation from the ISAAC Adelante Program. Fellows worked at various locations across the district supporting staff with circulation, summer programming, shelving and paging for materials while gaining real work experience.
- The Library has awarded scholarships to Career Online High School for people seeking to earn their high school diplomas. The District just had its first graduate from the Career Online High School program. Plans are now in the works for a graduation party to celebrate this achievement.
- FRCC and the Library District collaborated on a Careers + ChatGPT program to offer to students and the public.
- Expanding partnerships with the Boys and Girls Club, PSD's Language, Culture, and Equity Department, and Title 1 schools as we participate in their back-to-school events. We look forward to working together to better serve our community

PROGRAMMING HIGHLIGHTS

Drop-in Art: Contour Lines, August 10



Council Tree had 40 participants drop-in during the 3 hours we were open for the program, and 9 filled out surveys. Overall the feedback was that drop-in programs are appreciated – less pressure, more flexible, easier to fit-in to their day. Also continuing to get feedback from the parents that they like programs they can do together with their kids.

What appealed to me most about this program was... “Spending time drawing with my child and meeting new people in the most unexpected way.” “Nice way to spend an hour between my tasks.” “Fun, relaxed atmosphere.” “Joy of creating.” “Laughing together!”

– Customer comments from Drop-in Art: Contour Lines program.



Summer Adventure wrapped up on August 12. Here is one of our grand prize winners!

STAFF DAY



HOW'D WE DO?

- Someone is putting peanuts around trees for squirrels outside. Children or dogs could eat them and get sick. I don't think it's very safe. *RESPONSE: Feedback was forwarded to City staff who maintain the grounds.*
- 10+++++++ Erin is always ready to answer any question. Her library knowledge is unbelievable. Always has a smile for you.
Erin is a real asset to the library